

The documents required for ticket refund;

- \* Itinerary Ticket/E-Ticket; (passenger's name according to passport)
- \* Receipt of your air ticket; (all fare included)
- \* Copy of the front page of your passport which contains your personal information
- \* The original boarding pass or the e-boarding pass; and
- \* A copy of Bank Account

**All original document of air ticket, air ticket's receipt, boarding pass, a copy of passport and a copy of bank account must signed by the student with blue pen.**